



NEC

The Fault Tolerant
Training Service
Pack

For your NEC Express5800/320FT Fault Tolerant Server, let us introduce you to :

- The Standard Training Service
- The Advanced Training Service



THE FAULT TOLERANT TRAINING SERVICE PACK

ESSENTIAL FOR OPTIMAL AND IN-DEPTH KNOWLEDGE OF THE FAULT TOLERANT SERVER NEC EXPRESS5800/320FT

The Fault Tolerant Training Service Pack

**Essential for optimal and in-depth knowledge
of the Fault Tolerant Server NEC Express5800/320FT**

The guarantee of professional success

NEC Computers offers a training for the NEC Express5800/FT Fault Tolerant Server, dedicated to IT managers to supply them with optimal availability for their critical applications.

The NEC trainers are all highly qualified and have a solid experience in consulting for companies' IT infrastructures. They are committed to transferring all their knowledge and accompany you from the installation and implementation of the Server to the alerts recovery analysis; they guarantee you the success during the critical applications processing.

With this Training Pack, NEC Computers offers a strong added value professional service and provides the theoretical and practical knowledge necessary for the correct use of a NEC Express5800/320FT Fault Tolerant Server.

2 available offers:

- **The Standard Training Service**
- **The Advanced Training Service**



The Standard Training Service

This training will cover all the activities from the implementation of the Server to the installation of management tools and alerts recovery. Its purpose is to provide you with the necessary knowledge for a correct use of your Fault Tolerant Server in a **Windows environment**. This competence transfer will enable you to gain in daily efficiency, prevention and reactivity.

You will become totally autonomous when dealing with applications and you will be able to reduce costs and save time during maintenance activities.

The Standard Training Service includes:
The NEC Express5800/320FT Server Training
Implementation and administration

- NEC Express5800/320FT Fault Tolerant Server concept presentation
- Hardware description
- Server installation: parameter settings and configuration of the server.

Preventive maintenance

- Description of the management tools of the equipment. It takes into hand the tools for the management of the machine.

Diagnosis

- Alerts recognition (screen, LED error code, incidents list) and corrective actions.

Management tools and alerts recovery Training

- Advanced presentation
- Competence transfer
 - ESMPRO Manager and ESMPRO SNMP Agent
 - VTM card for Remote management tools
 - Remote servers Monitoring

Active Upgrade function Training

Active Upgrade function implementation

- Advanced presentation
- Functionality concept presentation
- Implementation in the customer's environment
- Basic functionality demonstration
- Skill transfer and creation of a collaborative script

Key benefits :

- Complete and specific training for Windows environments
- Complete manageability of the Fault Tolerant Server
- Guaranteed autonomy

The Advanced Training Service

In order to meet the needs of large firms today, and firms with security constraints, NEC Computers offers the Advanced Training Service. This training session is in addition to the Standard Training for a **Windows Environment**, a Training for a **Linux Environment**.

This specific environment requires advanced and specific knowledge, which will be developed during the training.

Redhat exploitation system installation

Competence transfer in an « open » environment

- Fault Tolerant Server presentation and use instructions in a Linux environment

Management tools training

- ESMPRO Management tools presentation, setting and configuration
- Presentation and configuration of the VTM card for Remote management

Key benefits :

- A complete training in the Linux environment
- Experienced know-how
- A guaranteed autonomy in total security

NEC Express5800/FT The Fault Tolerant server

The costs associated with server downtime, resulting from lost customer revenue, decreased employee productivity and potential loss of future business can be huge. Protecting your applications from server downtime is therefore essential.

Our Fault Tolerant solutions benefit from NEC's cutting edge technology and experience to provide you with flexible and powerful solutions that are perfectly designed to match your needs of continuous availability and critical applications protection. Whether you need it factory-integrated or customer-installable, NEC's Express5800/ft solutions will satisfy even the most demanding IT needs.

By combining 24/7 Fault Tolerant technology with industry standard hardware and software, NEC Express5800/ft series servers deliver business-critical levels of system availability without the high costs associated with traditional

Fault-Tolerant server deployments. You can now extend the benefit of continuous server availability to all of your applications, so that your business never stops.

Key Benefits:

- 99.999% system availability
- Easy maintenance thanks to the modular concept

Did you know?

NEC Computers encompasses **multiple of services**

NEC Computers is committed to supply the **dedicated services** requested by the market and necessary to firms.

Thus, in order to meet at best customers' requirements, NEC suggests the NEC Express5800/FT **adapted and personalised services** packs to help you to gain **in autonomy and in reactivity**.

NEC Computers offers you :

- The UltraCare FT Service Pack :

The guaranteed business continuity

ULTRACARE FT SERVICE ADVANTAGE

ULTRACARE FT SERVICE PREMIUM

- The installation Service Pack

With the Installation Service Pack, discover also the Active Upgrade functionality setting

- The standard Installation Service
- The advanced Installation Service

NEC Computers also offers other options such as a dedicated training session, pre-configuration services in the factory as well as consulting offers and managed advanced services.

You can download all the products' specification sheets and client spotlights presented here on our website: www.nec-computers.com

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